Department of Health and Welfare Care Management Bureau

CRISIS AUTHORIZATION WORKSHEET

Provider Agency: Staff Requesting:					
Consumer Name:	Date: Time Began:		Time End: Total Time:		
SSN: MID#	Service at ER? Y	\square N	Age:	Gender:	
Current Living Situation: (Check one) LA – Live Alone					
S- Live with Spouse P-Lives with Parents/Stepparents R-Live with Relatives	Live with Spouse SH- Shelter Home NW/CFH-Non-Waiver Certified Family Home HL – Homeless Lives with Parents/Stepparents FH- Foster Home W/CFH-Waiver Certified Family Home				
Employment Status: (Check one) □ IE-Independent Employment □ NW-Non-Waiver Supported Employment □ UE-Unemployed □ Volunteer					
W-Waiver Supported Employment	☐ EMP/SW-Sheltered Workshops		S-School	Volunteer	
Presenting Problem:			incident?	abuse involved with the	
			☐ Alcohol	Drugs Both None	
Crisis Service Provided:					
Crisis Resolution Plan (Plan for intervention that resolves crisis):					
Crisis Prevention Plan (What will occur to prevent future crisis):					
Crisis Outcome (Follow-up within 7 days by Care Manager):					
Crisis Hours Authorized:					
H2011– Community Crisis Su	pport Number of Units _	Sta	rt Date	End Date	
Prior Authorization #					
Crisis Hours Denied:					
H2011 – Community Crisis Su	upport Number of Units				
Explanation for Denial:					
Care Manager Signature	·	Date:			

Care Management Process:

- 1. Upon receipt the Care Manager has (3) business day hours to make a determination on the request or notify the provider of missing information.
- 2. When the provider receives the notification, they have (3) business day hours to submit the missing information to the Care Manager.
- 3. The request will be "CLOSED" if the Care Manager does not receive the identified information within (3) business day hours.
- 4. The Care Manager has (3) business day hours to make the determination and notify the provider.